Installation Instructions

SAFETY CONSIDERATIONS

Improper installation, adjustment, alteration, service, maintenance, or use can cause explosion, fire, electrical shock, or other conditions which may cause death, personal injury, or property damage. Consult a qualified installer, service agency, or your distributor or branch for information or assistance. The qualified installer or agency must use factory-authorized kits or accessories when modifying this product. Refer to the individual instructions packaged with the kits or accessories when installing.

Follow all safety codes. Wear safety glasses, protective clothing, and work gloves. Use quenching cloth for brazing operations. Have fire extinguisher available. Read these instructions thoroughly and follow all warnings or cautions included in literature and attached to the unit. Consult local building codes and current editions of the National Electrical Code (NEC) NFPA 70. In Canada, refer to current editions of the Canadian electrical code CSA 22.1.

Recognize safety information. This is the safety-alert symbol △. When you see this symbol on the unit and in instructions or manuals, be alert to the potential for personal injury. Understand these signal words; DANGER, WARNING, and CAUTION. These words are used with the safety-alert symbol. DANGER identifies the most serious hazards which will result in severe personal injury or death. WARNING signifies hazards which could result in personal injury or death. CAUTION is used to identify unsafe practices which would result in minor personal injury or product and property damage. NOTE is used to highlight suggestions which will result in enhanced installation, reliability, or operation.

⚠️ WARNING

UNIT OPERATION AND SAFETY HAZARD
Failure to follow this warning could result in personal injury or equipment damage.

Puron refrigerant systems operate at higher pressures than standard R-22 systems. To avoid damage to the unit or possible personal injury, do not use R-22 service equipment or components on Puron refrigerant equipment.

⚠️ WARNING

ELECTRICAL SHOCK HAZARD
Failure to follow this warning could result in personal injury or death.

Before installing, modifying, or servicing system, main electrical disconnect switch must be in the OFF position. There may be more than 1 disconnect switch. Lock out and tag switch with a suitable warning label.

⚠️ CAUTION

PERSONAL INJURY AND EQUIPMENT DAMAGE HAZARD
Failure to follow this caution may result in personal injury and / or equipment damage.

DO NOT operate the unit without a filter or with grille removed.

NOTE: Read the entire instruction manual before starting the installation.
DIMENSIONS - INDOOR

40KMC018

Adjacent Room Supply

Supply air

Return air

Supply air

1'-10-5/8" (575)

3/8"

2" (52)

Z-4-11/32" (720)

1'-9-21/32" (550)

1'-11-7/16" (595)

1'-7/8" (47)

40KMC024-036 / 40KMQ018-036

Supply air

Return air

Supply air

2'-8-1/2" (825)

2'-13/64" (56)

2" (52)

2'-8-1/2" (825)

3/8" (9)

1'-7/8" (47)

1'-7/8" (47)

1'-10-5/8" (575)

2'-13/64" (56)

40KMC

18

49

22.3

Model

Unit Size

Operating Weight

lb

kg

40KMC

40KMC024

249

91

41.4

40KMC030

30 / 036

95

43.2

40KMC018

18

49

22.3

Model

Unit Size

Operating Weight

lb

kg

40KMC

40KMC024

249

91

41.4

40KMC030

30 / 036

95

43.2

40KMC018

18

49

22.3

NOTE: Dimensions in ( ) are in mm.

Fig. 1 - 40KMC, KMQ Indoor Unit Dimensions
**DIMENSIONS - OUTDOOR**

![Diagram of Outdoor Unit Dimensions](image)

**CLEARANCES - OUTDOOR**

![Diagram of Outdoor Unit Clearance](image)

### UNIT MODELS

<table>
<thead>
<tr>
<th>38HDF</th>
<th>38QRF</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>CHASSIS SIZE</strong> (Reference)</td>
<td><strong>A</strong></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td>018</td>
<td>018</td>
</tr>
<tr>
<td>024</td>
<td>024</td>
</tr>
<tr>
<td>036</td>
<td>036,036</td>
</tr>
</tbody>
</table>

**NOTE:** Dimensions shown in feet-inches. Dimensions in ( ) are millimeters.

### UNIT SIZE OPERATING WT

<table>
<thead>
<tr>
<th>UNIT SIZE</th>
<th>A</th>
<th>Chassis Size (Reference)</th>
<th>B</th>
<th>C</th>
<th>D</th>
<th>E</th>
<th>F</th>
<th>G</th>
<th>H</th>
<th>J</th>
<th>K</th>
<th>L</th>
<th>N</th>
<th>P</th>
</tr>
</thead>
<tbody>
<tr>
<td>38HDF</td>
<td></td>
<td></td>
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<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>018</td>
<td>%</td>
<td>15.68</td>
<td>%</td>
<td>15.68</td>
<td>178</td>
<td>79.8</td>
<td></td>
<td></td>
<td></td>
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<td></td>
<td></td>
</tr>
<tr>
<td>024</td>
<td>%</td>
<td>15.68</td>
<td>%</td>
<td>15.68</td>
<td>178</td>
<td>79.8</td>
<td></td>
<td></td>
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<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>030</td>
<td>%</td>
<td>19.05</td>
<td>%</td>
<td>19.05</td>
<td>187</td>
<td>84.8</td>
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<td></td>
<td></td>
</tr>
<tr>
<td>036</td>
<td>%</td>
<td>19.05</td>
<td>%</td>
<td>19.05</td>
<td>200</td>
<td>113.4</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>38QRF</td>
<td></td>
<td></td>
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<td></td>
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<td></td>
<td></td>
<td></td>
<td></td>
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<td></td>
<td></td>
</tr>
<tr>
<td>018</td>
<td>%</td>
<td>15.68</td>
<td>%</td>
<td>15.68</td>
<td>178</td>
<td>79.8</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>024</td>
<td>%</td>
<td>15.68</td>
<td>%</td>
<td>15.68</td>
<td>178</td>
<td>79.8</td>
<td></td>
<td></td>
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<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>030</td>
<td>%</td>
<td>19.05</td>
<td>%</td>
<td>19.05</td>
<td>200</td>
<td>113.4</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>036</td>
<td>%</td>
<td>19.05</td>
<td>%</td>
<td>19.05</td>
<td>232</td>
<td>105.2</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

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**A08434**

**Fig. 2 - 38HDF, QRF Unit Dimensions**

**Fig. 3 - Outdoor Unit Clearance**

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Parts List

**Indoor Unit**
The following items are included with the indoor unit:

<table>
<thead>
<tr>
<th>Description</th>
<th>Qty</th>
<th>Usage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Baffle (size 18)</td>
<td>1</td>
<td>Required for fresh air intake</td>
</tr>
<tr>
<td>Template</td>
<td>1</td>
<td>Mark hangers, piping and wiring locations</td>
</tr>
</tbody>
</table>

**NOTE:** The grille and the User Interface are not included with unit. For User Interface, a wireless remote, wired remote, or a Zone Manager can be ordered.

**Outdoor Unit**
The following items are included with the outdoor unit:

<table>
<thead>
<tr>
<th>Model</th>
<th>Filter Drier</th>
<th>Piston Cap</th>
<th>Pistons*</th>
<th>Flare Connector</th>
</tr>
</thead>
<tbody>
<tr>
<td>38HDF</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>38QRF</td>
<td></td>
<td></td>
<td>(qty 2)</td>
<td></td>
</tr>
</tbody>
</table>

* Multiple pistons. Quantity varies with size.

These instructions cover the installation and start-up of the systems listed in Table 2.

**Table 2 – Matched Systems**

<table>
<thead>
<tr>
<th>SYSTEM TYPE</th>
<th>SYSTEM SIZE</th>
<th>OUTDOOR UNIT</th>
<th>INDOOR UNIT MODEL NUMBER</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cooling Only</td>
<td>018</td>
<td>38HDF018-3</td>
<td>40KMC018-3</td>
</tr>
<tr>
<td></td>
<td>024</td>
<td>38HDF024-3</td>
<td>40KMC024-3</td>
</tr>
<tr>
<td></td>
<td>030</td>
<td>38HDF030-3/5/6</td>
<td>40KMC03036-3</td>
</tr>
<tr>
<td></td>
<td>036</td>
<td>38HDF036-3</td>
<td>40KMC03036-3</td>
</tr>
<tr>
<td>Heat Pump</td>
<td>018</td>
<td>38QRF018-3</td>
<td>40KMQ01824-3</td>
</tr>
<tr>
<td></td>
<td>024</td>
<td>38QRF024-3</td>
<td>40KMQ01824-3</td>
</tr>
<tr>
<td></td>
<td>030</td>
<td>38QRF030-3</td>
<td>40KMQ03036-3</td>
</tr>
<tr>
<td></td>
<td>036</td>
<td>38QRF036-3/5/6</td>
<td>40KMQ03036-3</td>
</tr>
<tr>
<td>Cooling with Electric Heat</td>
<td>018</td>
<td>38HDF018-3</td>
<td>40KMQ01824-3</td>
</tr>
<tr>
<td></td>
<td>024</td>
<td>38HDF024-3</td>
<td>40KMQ01824-3</td>
</tr>
<tr>
<td></td>
<td>030</td>
<td>38HDF030-3</td>
<td>40KMQ03036-3</td>
</tr>
<tr>
<td></td>
<td>036</td>
<td>38HDF036-3/5/6</td>
<td>40KMQ03036-3</td>
</tr>
</tbody>
</table>

**SYSTEM REQUIREMENTS**

**Clearances**
Allow sufficient space around the indoor and outdoor unit for proper airflow circulation and servicing. Refer to Fig. 1 and Fig. 3 for minimum required clearances.

**Piping:** Piping and insulation is field supplied.

**Piping Lengths**
The minimum length between the indoor and outdoor units is 10 ft (3 m). Refer to table 3 for the maximum lengths allowed.

<table>
<thead>
<tr>
<th>Unit Size</th>
<th>Max Line Length* ft (m)</th>
<th>Max Elevation (ID over OD) ft (m)</th>
<th>Max Elevation (OD over ID) ft (m)</th>
</tr>
</thead>
<tbody>
<tr>
<td>18K</td>
<td>200 (61)</td>
<td>65 (19.8)</td>
<td>200 (61)</td>
</tr>
<tr>
<td>24K</td>
<td>200 (61)</td>
<td>65 (19.8)</td>
<td>200 (61)</td>
</tr>
<tr>
<td>30K</td>
<td>200 (61)</td>
<td>65 (19.8)</td>
<td>200 (61)</td>
</tr>
<tr>
<td>36K</td>
<td>200 (61)</td>
<td>65 (19.8)</td>
<td>200 (61)</td>
</tr>
</tbody>
</table>

*Note:* For lengths greater than 25 ft (7.6 m), refer to the Duct Free Long Line Guide.

**Pipe Sizes**
Refer to table 4 for pipe sizes.

<table>
<thead>
<tr>
<th>Unit Size</th>
<th>Mix Phase – in</th>
<th>Vapor – in</th>
</tr>
</thead>
<tbody>
<tr>
<td>18K</td>
<td>3/8</td>
<td>5/8</td>
</tr>
<tr>
<td>24K</td>
<td>3/8</td>
<td>5/8</td>
</tr>
<tr>
<td>30K</td>
<td>3/8</td>
<td>3/4</td>
</tr>
<tr>
<td>36K</td>
<td>3/8</td>
<td>3/4</td>
</tr>
</tbody>
</table>

*Note:* Both lines need to be insulated using at least 1/2 inch closed foam insulation.

**Condensate Drain Pipe Sizes**
Refer to table 5 for the required sizes.

<table>
<thead>
<tr>
<th>Unit Size</th>
<th>Inside Diameter – in</th>
</tr>
</thead>
<tbody>
<tr>
<td>18K</td>
<td>1</td>
</tr>
<tr>
<td>24K</td>
<td>1</td>
</tr>
<tr>
<td>30K</td>
<td>1</td>
</tr>
<tr>
<td>36K</td>
<td>1</td>
</tr>
</tbody>
</table>
Refrigerant Charge
The 38HDF and 38QRF units can be matched with multiple outdoor units and thus additional charge might be required when matched with the 40KMC or 40KMQ units.

### Table 6 – Additional Charge

<table>
<thead>
<tr>
<th>Unit Size</th>
<th>38HDF</th>
<th>38QRF</th>
</tr>
</thead>
<tbody>
<tr>
<td>018</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>024</td>
<td>1.2 (0.55)</td>
<td>0</td>
</tr>
<tr>
<td>030</td>
<td>3.0 (1.40)</td>
<td>1.8 (0.82)</td>
</tr>
<tr>
<td>035/36</td>
<td>0.8 (0.36)</td>
<td>0</td>
</tr>
</tbody>
</table>

Note: The above additional charge is required amount for line lengths up to 25 ft (7.6 m). For line lengths exceeding 25 ft (7.6 m), additional charge will be required. Refer to the Duct Free Splits Long Line Guide.

Metering Device
The metering device(s) for these systems is a type B Accurator installed with the outdoor unit. One Accurator is required for the cooling only system and two are required for the heat pump systems. The Accurators are supplied with the outdoor unit. However, since the same outdoor unit can be matched with multiple indoor units, the correct Accurator must be selected. Refer to Table 7 for the correct Accurator size.

### Table 7 – Accurator Sizes

<table>
<thead>
<tr>
<th>System Type</th>
<th>Size</th>
<th>Cooling Accurator</th>
<th>Heating Accurator</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cooling Only</td>
<td>018</td>
<td>49</td>
<td>–</td>
</tr>
<tr>
<td></td>
<td>024</td>
<td>57</td>
<td>–</td>
</tr>
<tr>
<td></td>
<td>030</td>
<td>61</td>
<td>–</td>
</tr>
<tr>
<td></td>
<td>036</td>
<td>74</td>
<td>–</td>
</tr>
<tr>
<td>Heat Pumps</td>
<td>018</td>
<td>51</td>
<td>46</td>
</tr>
<tr>
<td></td>
<td>024</td>
<td>55</td>
<td>53</td>
</tr>
<tr>
<td></td>
<td>030</td>
<td>63</td>
<td>55</td>
</tr>
<tr>
<td></td>
<td>036</td>
<td>70</td>
<td>63</td>
</tr>
</tbody>
</table>

### Power and Connecting Cables - Field Supplied

**Power:**
- The indoor and outdoor units require a dedicated power supply.
- Consult local building codes, NEC (National Electric Code) or CEC (Canadian Electric Code) for any special requirements.
- Use Table 8 for the electrical requirements for the outdoor units and Table 9 for the indoor units to correctly size the cables and disconnect switches.

### Table 8 – 38HDF / QRF Electrical Requirements

<table>
<thead>
<tr>
<th>Unit Size</th>
<th>Voltage</th>
<th>38HDF Min Ckt Amps/Fuse HACR Bkr Amps</th>
<th>38QRF Min Ckt Amps/Fuse HACR Bkr Amps</th>
</tr>
</thead>
<tbody>
<tr>
<td>018</td>
<td>208/230 – 1 – 60</td>
<td>12.1/20</td>
<td>12.1/20</td>
</tr>
<tr>
<td>024</td>
<td>208/230 – 1 – 60</td>
<td>16.8/25</td>
<td>16.8/25</td>
</tr>
<tr>
<td>030</td>
<td>208/230 – 1 – 60</td>
<td>18.4/30</td>
<td>18.4/30</td>
</tr>
<tr>
<td>035/36</td>
<td>208/230 – 1 – 60</td>
<td>23.8/40</td>
<td>23.8/40</td>
</tr>
<tr>
<td>035/36</td>
<td>208/230 – 3 – 60</td>
<td>18.0/30</td>
<td>14.5/20</td>
</tr>
<tr>
<td>035/36</td>
<td>460 – 3 – 60</td>
<td>8.3/15</td>
<td>8.7/15</td>
</tr>
</tbody>
</table>

### Table 9 – 40KMC / KMQ Electrical Requirements

<table>
<thead>
<tr>
<th>Unit Size</th>
<th>Voltage</th>
<th>40KMC Min Ckt Amps/Fuse HACR Bkr Amps</th>
<th>40KMQ Min Ckt Amps/Fuse HACR Bkr Amps</th>
</tr>
</thead>
<tbody>
<tr>
<td>018</td>
<td>208/230 – 1 – 60</td>
<td>0.8/15</td>
<td>16.3/20</td>
</tr>
<tr>
<td>024</td>
<td>208/230 – 1 – 60</td>
<td>0.7/15</td>
<td>16.3/20</td>
</tr>
<tr>
<td>030</td>
<td>208/230 – 1 – 60</td>
<td>1.3/15</td>
<td>16.9/20</td>
</tr>
<tr>
<td>036</td>
<td>208/230 – 1 – 60</td>
<td>1.3/15</td>
<td>16.9/20</td>
</tr>
</tbody>
</table>

Control Wiring
Thermostat wires should be used for control wiring between the indoor and outdoor units. A two conductor cable is required for the cooling only units and a seven conductor cable is required on heat pumps. 18 AWG is recommended for any length up to 50 ft (15.2 m). 16 AWG is recommended for lengths between 50 and 200 ft (15.2 and 61.0 m).

User Interface
For 38HDF and 38QRF units matched with 40KMC and 40KMQ units, the following accessories are available
- Wall mounted control. Up to 6 units can be daisy chained and controlled by one wired control.
- Zone manager capable of controlling up to 32 units divided up to 8 different zones.
- Wireless remote control.

NOTE: Units are factory ready for wall mounted wired controls. See User Interface Installation section in this document.

Operating Range
Ensure that the system operates within the application guidelines shown in the following tables.

### Cooling Operating Range

<table>
<thead>
<tr>
<th>Outdoor Unit</th>
<th>DB ° F (° C)</th>
<th>WB ° F (° C)</th>
<th>DB ° F (° C)</th>
<th>WB ° F (° C)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>125 (51.7)</td>
<td>–</td>
<td>55 (12.8)</td>
<td>–</td>
</tr>
<tr>
<td>Indoor Unit</td>
<td>90 (32.2)</td>
<td>74 (23.3)</td>
<td>62 (17.0)</td>
<td>56 (13)</td>
</tr>
</tbody>
</table>

### Heating Operating Range

<table>
<thead>
<tr>
<th>Outdoor Unit</th>
<th>DB ° F (° C)</th>
<th>WB ° F (° C)</th>
<th>DB ° F (° C)</th>
<th>WB ° F (° C)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>75 (23.9)</td>
<td>67 (19.4)</td>
<td>17 (–8.3)</td>
<td>–</td>
</tr>
<tr>
<td>Indoor Unit</td>
<td>81 (27.2)</td>
<td>–</td>
<td>62 (17.0)</td>
<td>–</td>
</tr>
</tbody>
</table>

Accessories
An extensive list of field installed accessories is available for both indoor and outdoor units. Identify what accessories, if any, are required for the application at hand and consult the separate installation instructions for the accessories. Some of the accessories, especially on the indoor units, can be installed much easier if planned ahead.
INSTALLATION

Complete Pre-installation Checks

1. Unpack Unit - Store the indoor and outdoor units in the original packaging until it is moved to the final site for installation. When unpacking indoor unit, be careful not to lift unit by condensate drain discharge pipe or by refrigerant connections.

2. Inspect Shipment - Upon receipt of shipment, check the indoor and outdoor units for damage. If there is any damage, forward claim papers directly to the transportation company. Manufacturer is not responsible for damage incurred in transit.

3. Inspect Parts Supplied With Units - Check all items against parts list (see page 4). If any items are missing, notify your distributor or Carrier office.

To prevent loss or damage, leave all parts in original packages until installation.

Consider System Requirements

1. Consult local building codes and NEC for special installation requirements.

2. Consider the location of the indoor and outdoor units, and ensure that the piping run does not exceed the allowed distances listed in Table 3.

3. Make sure the indoor and outdoor units are easily accessible to electrical power.

4. Allow sufficient clearances for airflow, wiring, refrigerant piping, and servicing the unit. See Fig. 2 and Fig. 3.

5. Condensate piping can be directed through the inside wall to an approved drain or straight outside.

INSTALL INDOOR UNIT

Plan the installation carefully before you begin.

1. Select indoor unit location.
   a. A location that can bear the weight of the unit.
   b. Install the unit a centrally as possible in the room.
   c. Choose a location that does not obstruct air circulation.

NOTE: A maximum of two air outlets can be restricted at one time. See Fig. 6. The Air Supply Outlet Obstruction accessory kit can be used to obstruct air outlets.

d. Choose a location that is easily accessible for service and maintenance.

e. Do not install indoor units near a direct source of heat such as direct sunlight or heating appliance.

2. Mounting Indoor Unit

NOTE: If the mounting location is in a plaster board ceiling, the maximum dimensions of the unit housing cutout must not exceed 2 ft, 2 in. (0.66 mm) square for the 40KMC018 units and 2 ft, 11 in. (0.66 mm) square for the 40KMC024-036 and 40KMQ018-036 units.

NOTE: The unit is in two sections: The unit and the grille.

a. Use the factory supplied cardboard template as a guide to mark the position of the hangers, refrigerant lines and condensate drain pipes, power supply cables and remote control cables. See Fig. 1 for dimensions.

b. Depending on the type of ceiling, fix the threaded hangers as shown in Fig. 7 and Fig. 8.

Fig. 7 - Attaching Hangers to Ceiling

Fig. 8 - Threaded Hangers and “T”Bar

Fig. 9 - Positioning Unit in Ceiling

c. Insert the washers as shown in Fig. 7 and Fig. 8.

d. Remove the “T” bar in ceiling to facilitate installation.

See Fig. 8. If the “T” bar cannot be removed from the ceiling, the unit may have to be tilted as shown in Fig. 9.

e. If Fresh Air Intake or Conditioning an Adjacent Room is required, perform the modification required to the unit at this point. Refer to the Installation Options section for additional details.
f. Use a stacker to lift the unit to the installation location. See Fig. 10.

Fig. 10 - Positioning Unit

A07185

g. Carefully lift the unit using the four suspension brackets and insert the four suspension brackets into the threaded hanger as shown in Fig. 11.

Fig. 11 - Align and Level Unit

A07189

h. Align and level the unit by adjusting the nuts and lock-nuts on the threaded hangers maintaining a distance of 1 in. to 1-3/16 in. between the sheet metal body and the underside of the false ceiling. See Fig. 11.

3. Drill the hole for the piping (refrigerant and condensate) and control wiring in the external wall.

a. Drill a 2-3/4 in. (70 mm) hole in the wall with a 3/16 in. to 3/8 in. (4.8 to 9.5 mm) slope toward the outside. Refer to Fig. 12.

Fig. 12 - Drilling for Connections

A07190

4. Drill hole for Fresh Air Intake, if required. Refer to Installation Options section for additional information.

NOTE: In rooms with high humidity, brackets should be insulated using self-adhesive insulation.

INSTALL OUTDOOR UNIT

The outdoor units can be installed on the ground, on the roof, or mounted on a wall.

NOTE: Install the unit so that the coil does not face into prevailing winds. If this is not possible and constant wind winds above 25 mph are expected, use accessory wind baffle. See installation instructions provided with accessory kit. Wind baffles should also be used on all units with accessory low ambient temperature control.

Mounting on Ground

1. Mount unit on a solid level concrete pad.
2. If a heat pump is being installed, use a field-provided snow stand or ice rack where prolonged subfreezing temperatures or heavy snow occurs.
3. Position unit so water or ice from roof does not fall directly onto unit.
4. On cooling only units, an accessory stacking kit can be used when units are to be stacked. See installation instructions provided with the accessory kit.

Mounting on Roof

PERSONAL INJURY AND/OR EQUIPMENT DAMAGE HAZARD

Failure to follow this caution may result in personal injury and/or equipment damage. Be sure unit panels are securely in place prior to rigging.

1. Rig the unit. Keep the unit upright and lift using a sling. Use cardboard or padding under the sling, and spreader bars to prevent sling damage to the unit. See Fig 13. See Fig. 2 for center of gravity reference
2. Mount unit on a solid concrete pad or platform.
3. Isolate unit and piping from structure
4. If a heat pump is being installed, use a field-provided snow stand or ice rack where prolonged subfreezing temperatures or heavy snow occurs.
5. On cooling only units, an accessory stacking kit can be used when units are to be stacked. See installation instructions provided with accessory kit.

Fig. 13 - Lifting Unit with Sling
Mounting Unit on Wall
The units can also be mounted on the wall using the accessory mounting kit.

Complete Outdoor Refrigerant Piping Connections
Follow the following general guidelines:
1. Use refrigerant grade field – supplied tubing.
   Refer to Table 4 for the correct line sizes.
2. Do not use less than 10 ft (93.05 m) of interconnecting tubing.

CAUTION
UNIT DAMAGE HAZARD
Failure to follow this caution may result in equipment damage or improper operation.
If any section of pipe is buried, there must be a 6 in. (152.4 mm) vertical rise to the valve connections on the outdoor unit. If more than the recommended length is buried, refrigerant may migrate to cooler, buried section during extended periods of system shutdown. This causes refrigerant slugging and could possibly damage the compressor at start-up.

When more than 80 ft (24.4 m) of interconnecting tubing is used, consult the Duct-Free Split System Long Line Application Guide for required accessories.
3. Insulate both lines. A minimum of 1/2 inch foam pipe insulation is recommended.
4. Run the refrigerant tubes as directly as possible and avoid unnecessary turns and bends.
5. Suspend refrigerant tubes to avoid damage to insulation or tubes so they do not transmit vibration to the structure.
6. When passing refrigerant tubes through the wall, seal the opening so rain and insects do not enter the structure. Leave some slack in refrigerant tubes between structure and outdoor unit to absorb vibration.

NOTE: A fusible plug is located in unit suction line; do not cap this plug. If local codes require additional safety devices, install as directed.

Connection at Outdoor Unit

UNIT DAMAGE HAZARD
Failure to follow this caution may result in equipment damage or improper operation.
To prevent damage to unit or service valves observe the following:
- A brazing shield MUST be used.
- Wrap service valves with wet cloth or use a heat sink material.

38HDF Units:
1. Assemble the connector tube to the factory supplied filter drier by:
   a. Braze the field supplied connector to the inlet of the filter drier (see Fig. 14)
   b. Braze the factory supplied flare connector to the outlet end of the filter drier (see Fig. 14)

![Fig. 14 - 38HDF018-036 Connector Tube Assembly](A09499)

2. Assemble the Accurator body (see Fig. 15) using the correct factory supplied piston (refer to Table 7).

   NOTE: Arrow on AccuRater body points in free flow direction, away from the indoor coil.

![Fig. 15 - AccuRater (bypass type) Metering Device Components](A09501)

3. Attach the complete Accurator assembly to the flare connection end of the filter drier
4. Braze the completed filter drier/Accurator assembly to the liquid service valve.
5. Connect the field supplied line set to the filter drier/Accurator assembly and the suction valve. A sweat connection is required at the suction valve and flare connection is required for the mixed phase line.
6. Insulate any exposed areas between the line set and the liquid valve.
38QRF Units

1. Assemble the connector tubes to the factory supplied filter drier by brazing the factory supplied flare connectors to the inlet and outlet for the filter drier (see Fig. 16).

![Fig. 16 - 38QRF018-036 Connector Tube Assembly](A09507)

2. Perform step 2 and 3 from the 38HDF section.

3. Remove the plastic cap from the liquid and suction service valve on the 38QRF unit and assemble the heating piston and piston cap supplied with the outdoor unit as shown in Fig. 17.

![Fig. 17 - AccuRater (bypass type) Metering Device Components Heat Pump Systems Only](A07407)

**NOTE:** The Teflon seal on the piston should point towards the liquid service valve. The size of the factory supplied piston might have to be adjusted for long line applications (over 80 ft / 24.4 m). Refer to the Duct Free Long Line Application Guide for additional information.

4. Attach the flare end of the filter drier assembly to the piston cap (see Fig. 17).
5. Connect the field supplied line set to the filter drier assembly and to the suction valve.
6. Insulate any exposed areas between filter drier and liquid valve.

**Power Wiring**

1. Mount outdoor power disconnect. The unit is factory wired for the voltage shown on the unit nameplate. The fused disconnect switch must be provided within sight of the unit, readily accessible, but out of reach of children. Provisions for locking the disconnect switch on the OFF (open) position is advisable. The disconnect switch must comply with NEC and local codes. Protect the unit and wiring using only the recommended fuse/circuit breaker size. See Table 8.

2. Run power wiring from main box to disconnect per NEC and local codes.

3. Run power wiring from the disconnect switch to outdoor unit. Use only minimum 60°C copper conductors between the disconnect switch and the unit for field power connection.

4. Route the field power wires through the conduit connection opening in the unit side panel and connect in junction box as shown in Fig. 18. The unit and power wiring must be grounded.

![Fig. 18 - Line Power Connections](A08251)

**NOTE:** Operating unit on improper line voltage constitutes abuse and may affect Carrier warranty. DO NOT install unit in a system where voltage may fluctuate above or below permissible limits.
**Control Wiring**

The control circuit is 24 volts AC (minimum 40VA) supplied from the indoor unit.

1. Make sure you have enough control wires to cover the distance between the indoor and outdoor unit.

2. Route one end of the control wiring through the opening provided in the unit side panel and connect to the control terminal strip using either Fig. 19 for 38HDF units and Fig. 20 for 38QRF units.

**NOTE:** Use No. 18 AWG color-coded, insulated (35°C minimum) wire. If the distance between the indoor and outdoor unit is greater than 100 ft. (30.5 m), as measured along the control voltage wires, use No. 16 AWG color-coded wire to avoid excessive voltage drop.

---

**Fig. 19 - 38HDF Control Terminal Strip**

**Fig. 20 - 38QRF Control Terminal Strip**
### Table 10 – 38HDF/38QRF Electrical Data

<table>
<thead>
<tr>
<th>38HDF/38QRF Unit Size</th>
<th>V-PH-Hz</th>
<th>Voltage Range*</th>
<th>Compressor</th>
<th>Outdoor Fan Motor</th>
<th>Min CKT Amps</th>
<th>Fuse/CKT BKR Amps</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>Min</td>
<td>Max</td>
<td>RLA</td>
<td>LRA</td>
<td>FLA</td>
</tr>
<tr>
<td>018</td>
<td>208/230 – 1 – 60</td>
<td>187</td>
<td>253</td>
<td>9.0</td>
<td>48.0</td>
<td>0.80</td>
</tr>
<tr>
<td>024</td>
<td>208/230 – 1 – 60</td>
<td>187</td>
<td>253</td>
<td>12.8</td>
<td>58.3</td>
<td>0.80</td>
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<tr>
<td>38QRF030</td>
<td>208/230 – 1 – 60</td>
<td>187</td>
<td>253</td>
<td>14.1</td>
<td>73.0</td>
<td>1.50</td>
</tr>
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<td>38HDF030</td>
<td>208/230 – 1 – 60</td>
<td>187</td>
<td>253</td>
<td>14.1</td>
<td>73.0</td>
<td>0.80</td>
</tr>
<tr>
<td>035</td>
<td>208/230 – 1 – 60</td>
<td>187</td>
<td>253</td>
<td>16.7</td>
<td>79.0</td>
<td>1.50</td>
</tr>
<tr>
<td></td>
<td>208/230 – 3 – 60</td>
<td>187</td>
<td>253</td>
<td>10.4</td>
<td>73.0</td>
<td>0.80</td>
</tr>
<tr>
<td></td>
<td>460 – 3 – 60</td>
<td>414</td>
<td>506</td>
<td>5.8</td>
<td>38.0</td>
<td>0.80</td>
</tr>
<tr>
<td>036</td>
<td>208/230 – 1 – 60</td>
<td>187</td>
<td>253</td>
<td>17.9</td>
<td>112.0</td>
<td>1.45</td>
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<tr>
<td></td>
<td>208/230 – 3 – 60</td>
<td>187</td>
<td>253</td>
<td>13.2</td>
<td>88.0</td>
<td>1.45</td>
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<td>506</td>
<td>6.0</td>
<td>44.0</td>
<td>0.80</td>
</tr>
</tbody>
</table>

*Permissible limits of the voltage range at which unit will operate satisfactorily.

### Table 11 – 40KMC Fan coil Electrical Data

<table>
<thead>
<tr>
<th>40KMC Unit Size</th>
<th>V-PH-Hz</th>
<th>Voltage Range</th>
<th>Fan</th>
<th>Condensate Pump FLA</th>
<th>Louver Motor FLA</th>
<th>Power</th>
<th>Min CKT Amps</th>
<th>Fuse/CKT BKR Amps</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>Min</td>
<td>Max</td>
<td>FLA</td>
<td>Watts</td>
<td>Min</td>
<td>Max</td>
<td>FLA</td>
</tr>
<tr>
<td>018</td>
<td>208/230 – 1 – 60</td>
<td>187</td>
<td>253</td>
<td>0.55</td>
<td>120</td>
<td>0.06</td>
<td>0.01</td>
<td>0.8</td>
</tr>
<tr>
<td>024</td>
<td>208/230 – 1 – 60</td>
<td>187</td>
<td>253</td>
<td>0.50</td>
<td>110</td>
<td>0.06</td>
<td>0.01</td>
<td>0.7</td>
</tr>
<tr>
<td>030</td>
<td>208/230 – 1 – 60</td>
<td>187</td>
<td>253</td>
<td>0.95</td>
<td>210</td>
<td>0.06</td>
<td>0.01</td>
<td>1.3</td>
</tr>
<tr>
<td>036</td>
<td>208/230 – 1 – 60</td>
<td>187</td>
<td>253</td>
<td>0.95</td>
<td>210</td>
<td>0.06</td>
<td>0.01</td>
<td>1.3</td>
</tr>
</tbody>
</table>

### Table 12 – 40KMQ Fan Coil Electrical Data

<table>
<thead>
<tr>
<th>40KMQ Unit Size</th>
<th>V-PH-Hz</th>
<th>Voltage Range</th>
<th>Fan</th>
<th>Condensate Pump FLA</th>
<th>Louver Motor FLA</th>
<th>Electric Heaters</th>
<th>Power</th>
<th>Min CKT Amps</th>
<th>Fuse/CKT BKR Amps</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>Min</td>
<td>Max</td>
<td>FLA</td>
<td>Motor Power (Watts)</td>
<td>kW</td>
<td>FLA</td>
<td>Min</td>
<td>Max</td>
</tr>
<tr>
<td>018</td>
<td>208/230 – 1 – 60</td>
<td>187</td>
<td>253</td>
<td>0.50</td>
<td>110</td>
<td>0.06</td>
<td>0.01</td>
<td>3</td>
<td>12.5</td>
</tr>
<tr>
<td>024</td>
<td>208/230 – 1 – 60</td>
<td>187</td>
<td>253</td>
<td>0.50</td>
<td>110</td>
<td>0.06</td>
<td>0.01</td>
<td>3</td>
<td>12.5</td>
</tr>
<tr>
<td>030</td>
<td>208/230 – 1 – 60</td>
<td>187</td>
<td>253</td>
<td>0.95</td>
<td>210</td>
<td>0.06</td>
<td>0.01</td>
<td>3</td>
<td>12.5</td>
</tr>
<tr>
<td>036</td>
<td>208/230 – 1 – 60</td>
<td>187</td>
<td>253</td>
<td>0.95</td>
<td>210</td>
<td>0.06</td>
<td>0.01</td>
<td>3</td>
<td>12.5</td>
</tr>
</tbody>
</table>

*Permissible limits of the voltage range at which unit will operate satisfactorily.

**LEGEND**

- FLA – Full Load Amps
- MCA – Minimum Circuit Amps per NEC Section 430–24
- NEC – National Electrical Code
- RLA – Rated Load Amps (Compressor)

**NOTES:**

1. In compliance with NEC requirements for multi-motor and combination load equipment (refer to NEC Articles 430 and 440), the over-current protective device for the unit shall be fuse or equipped with a breaker.
2. Motor RLA values are established in accordance with UL (Underwriters Laboratories) Standard 465.

© UL US
3. Compressor and fan motors are protected by internal thermal overloads.

Fig. 21 - 40KMC / 38HDF Cooling Only System Wiring Diagram
Compressor and fan motors are protected by internal thermal overloads.

Fig. 22 - 40KMQ / 38HDF Heat/Cool System Wiring Diagram with Electric Heaters
Compressor and fan motors are protected by internal thermal overloads.

Fig. 23 - 40KMQ / 38QRF Heat Pump System Wiring Diagram with Electric Heaters
Run Power Wiring for Indoor Unit
Be sure field wiring complies with local building codes and NEC, and unit voltage is within limits shown in Table 11 and Table 12. Contact local power company for correction of improper line voltage.

**WARNING**

**ELECTRICAL SHOCK HAZARD**

Failure to follow this warning could result in personal injury or death.

Before installing, modifying, or servicing system, main electrical disconnect switch must be in the OFF position. There may be more than 1 disconnect switch. Lock out and tag switch with a suitable warning label.

**CAUTION**

**UNIT DAMAGE HAZARD**

Failure to follow this caution may result in equipment damage or improper operation.

Unit failure as a result of operation on improper line voltage or excessive phase imbalance constitutes abuse and may cause damage to electrical components. Such operation could void any applicable Carrier warranty.

**NOTE:** Use copper wire only between disconnect switch(es) and unit.

**NOTE:** Install branch circuit disconnect of adequate size to handle unit starting current per NEC. Locate disconnect within sight of, and readily accessible from, unit, per section 440-14 of NEC. Some codes allow indoor unit to share disconnect with outdoor unit if disconnect can be locked; check local code before installing in this manner.

The 40KMC/KMQ units require their own power supply.

1. Locate the indoor power supply.
2. Locate and install disconnect switch per NEC and local codes.
3. Run power supply wiring to disconnect switch.
4. Run power wiring from disconnect switch to control box area. Use copper wire only between the disconnect switch and unit. Use minimum 60°C wires for field power connection.
5. Remove the external control box cover.
6. Place wiring through the 7/8 in. or 1-1/8 in. knockouts on the bottom and on the right hand side of the external control box (high voltage side). See Fig. 24 and Fig. 25.
Fig. 24 - 40KMC Unit Matched to 38HDF Outdoor Unit - Wiring Connection
(Cooling Only System)
Fig. 25 - 40KMQ Unit Matched to 38HDF Outdoor Unit - Wiring Connection
(Cooling with Electric Heat System)
7. Connect L1 to the black wire and L2 to the red wire using wire nuts and fix the ground wire between the two washers. The internal control panel can be accessed by opening the grille and removing the metal cover attached by four screws.

NOTE: The internal control panel does not need to be accessed during the installation process unless there is a need for service.

8. If any accessories are being installed, refer to the individual accessory instructions for guidance on wire routing at this time.

**Install All Power, Interconnecting Wiring, Piping and Drain Hose to Indoor Unit**

1. Run control wiring from the outdoor unit through the access hole in the wall and make sure you have enough wire to reach the control box of the unit once hung on the mounting plate.

2. Complete refrigerant piping connections.
   a. Cut the extreme end of the tubes and remove any copper shavings with a de-burring blade.
   b. Remove the flare nut from the “Flare” connection body of the indoor unit and insert them into the pipes.
   c. Make the flares to the pipe ends with the proper flaring tool. The flare end must not have any burrs or imperfections. The flared walls must be uniform. See Fig. 26 and Fig. 27.

   ![Fig. 26 - Removing Burrs](A07199)
   ![Fig. 27 - Flared Walls are Equal](A07200)

   ![Fig. 28 - Tightening Connections](A07201)

   **Table 13 – Tightening Torque**

<table>
<thead>
<tr>
<th>TUBE DIAMETER (in.)</th>
<th>TORQUE (ft-lb)</th>
</tr>
</thead>
<tbody>
<tr>
<td>3/8 in.</td>
<td>31</td>
</tr>
<tr>
<td>5/8 in.</td>
<td>48</td>
</tr>
<tr>
<td>3/4 in.</td>
<td>74</td>
</tr>
</tbody>
</table>

3. Connect condensate drain piping
   Observe all local sanitary codes when installing condensate drains. The condensate may be discharged at a maximum height of 7-1/8 in. (181 mm) above the unit as long as the ascending tube is vertical and aligned with drainage flange. If it is necessary to discharge the condensate from a level above 7-1/8 in. (181 mm), install an auxiliary water discharge pump and a float valve. A float valve is recommended to stop the compressor if there is a fault at the auxiliary pump.

   ![Fig. 29 - Location of Piping, Hose, and Wiring](A08364)
a. Use hard polyvinyl chloride (PVC) pipe material with nominal ID of 1 in. to connect at drain line. To ensure correct condensate water flow, the pipe should have a gradient of 2% without obstruction. See Fig. 30

**WARNING**

**PERSONAL INJURY HAZARD**

Failure to follow this caution may result in personal injury. The drain tube extension must be securely fastened to the condensate drain. Failure to do so could result in condensate water dripping on to the floor.

---

b. A trap of at least 2 in. (51 mm) in depth should be made to prevent unpleasant odors from reaching the room.

c. Insulate condensate pipe with condensation proof material such as polyurethane, propylene, or neoprene of 3/16 in. to 3/8 in. thickness.

---

4. **Complete Control Wiring**

a. Route the control wiring through the 7/8 in. knockouts on the left or right hand side of the external control box (low voltage side).

b. Connect R and Y wires to the terminal block for cooling only units (40KMC) and heat pump units (40KMQ) that are matched with the 38HDF outdoor units. See Fig. 24.

c. Connect the R, Y, O, G, DT, A, and B wires to the (PGB-1) 1 terminal on the 40KMQ heat pump indoor units. See Fig. 25.

5. Perform any modifications required for the accessory user interface. Three types of user interface can be used with the unit: Wall mounted wired control, Wireless remote control and Zone Manager.

a. **Wall Mounted Remote Control**

The unit comes ready from the factory for use with a wall mounted wired control. Refer to the installation instructions of the wired remote control for additional information. The wall mounted wired control connects to terminals P, G, and C located in the external control box. See Fig. 24 and Fig. 25. If there is a desire to control multiple units (up to 6) from one wired remote control, the units should be wired as shown in Fig. 31.
b. Wireless Remote Control
   The unit is factory equipped with a wire harness that has one end connecting to the receiver board (Display PCB) and the other end is loose. See Fig. 32.

   ![Fig. 32 - Wire Harness](image)

   To modify the unit for use with wireless remote do the following:
   a. Remove the cover of the Internal Control Panel to get access to the microprocessor board. See Fig. 33.

   ![Fig. 33 - Internal Control Panel](image)

   b. Unplug the J5 connector (A) from the board (see Fig. 32).
   c. Plug the Loose end (B) into the J5 Connector on the board
   d. Reinstall the cover of the internal control panel
If you have two units installed in the same space and they need to work independently, the remote controls and the units need to be configured as follows:

**Unit Configuration**

Turn the unit off by pressing the `öffner`. Press and hold the `öffner` and `öffner` buttons of the remote control for more than 5 seconds. The display will be cleared and the time segments will display the first configuration item (rAdr=remote address) and the temperature segments will display the default value of this configuration item (Ab=control of both indoor units). Press `öffner` and `öffner` to change the default value to the new value of (a) or (b). Press the `öffner` button to transmit the new configuration to the unit. Press the `öffner` button to leave the configuration menu.

**Remote Control Configuration**

Turn the unit off by pressing the `öffner` button. Press and hold the `öffner` and `öffner` buttons for more than 5 seconds. The display will be cleared and the time segments will display the first configuration item (CH=remote address) and the temperature segments will display the default value of this configuration item (Ab=control of both indoor units).

Press `öffner` and `öffner` to change the default value to the new value of (a) or (b). Press the `öffner` button to transmit the new configuration to the unit. Press the `öffner` button to leave the configuration menu.

NOTE: When 30 seconds have elapsed and no buttons have been pressed, the remote control will automatically exit the configuration menu and resume its normal operation.

A wall mounted control or zone manager can be used to control a unit or multiple units.

**Zone Manager**

If a Zone Manager is required, the following steps should be performed at the same time the indoor control and power wiring are being connected:

a. Remove the cover of the Internal Control Panel to get access to the microprocessor board. See Fig. 33.
b. Plug the communication board to the J8 as shown in Fig. 34.
c. Connect one end of the wire harness supplied with the Zone Manager to the communication board.
d. Route the other end of the wire harness along the voltage control to the back of the unit.
e. Connect the other end of the wire harness to the field supplied wiring that will be connected to the zone manager as shown in Fig. 34 (shielded cables are required. Refer to Zone Manager Installation Instructions).
f. Reinstall the cover of the internal control panel.

---

**Fig. 34 - Wiring for Zone Manager**

---

1. Main board
2. Communication board (supplied with the kit)
3. 5-cable wiring (supplied with the kit)
4. Auxiliary terminal block (supplied with the kit)
5. Wiring by the installer
6. Zone Manager terminal block (mounted on the Zone Manager)
7. Indoor unit
6. Conduct a final check to make sure that the unit is level
7. Install the Grille and Frame Assembly
   a. Carefully unpack the assembly and check for damage sustained in transport.
   b. Attach the assembly to the unit by using the two hooks. See Fig. 35.

![Frame support brackets](image)

Fig. 35 - Attach Frame Assembly

c. Tighten the factory supplied screws to fix the frame in position. See Fig. 36.
d. Link the electrical connectors and insert the wires in cable clamp. See Fig. 36.

![Frame support screws](image)

Fig. 36 - Fix Frame in Position

e. Ensure that the frame is not distorted by excessive tightening, that it is aligned with false ceiling and that there is seal between the air inlet and outlet. See Fig. 37.

![Gasket Location](image)

Fig. 37 - Gasket Location

NOTE: Gasket “A” prevents return air from mixing with the supply air and gasket “B” prevents the supply air from leaking into the ceiling void. Once the unit is mounted in the ceiling, the gap between the unit frame and false ceiling must not be more than 3/16 in. wide.

INSTALLATION OPTIONS

The 40KMC,KMQ units can be used to cool an adjacent room or for fresh-air ventilation. Plan the installation carefully. Measure carefully and follow acceptable building practices and the National Electric Code (NEC).

**Fresh Air Intake**

1. Using Fig. 38, locate and remove the factory-installed insulation from the side of the unit where the pre-punched knockouts are located.
2. Remove the pre-punched knockouts for fresh air intake. Refer to Fig. 38. Be careful not to damage internal parts such as the heat exchanger coil.
3. If installing a 40KMC018 unit, install baffle. Refer to Fig. 38.
4. Install ductwork using field-supplied, insulated flex duct, or insulated sheet metal suitable for working temperatures up to 140°F (60°C). Conduits can be of flexible polyester (with spiral core) or corrugated aluminum, externally covered with anti-condensate material (fiberglass from 1/4 in. to 1 in. thickness).
5. Use Fig. 39 to determine the allowable static pressure loss for the ductwork airflow. The ductwork design must not exceed this value or the job airflow requirements will not be met.

**IMPORTANT:** Ventilated air must not exceed 10% of the total airflow or problems with operation will result. If the ventilated air surpasses 10% of the total airflow, a field supplied primary air treatment system with separate deflectors is recommended.

6. Use a field-supplied fan if airflow does not meet job requirements. The field-supplied fan motor for outside air intake must be controlled by a bipolar ON/OFF switch with safety fuses.
7. Install an air inlet grille with filter inspection port to prevent dust and dirt from entering and fouling the indoor unit heat exchanger. Filter installation also makes the installation of a duct closing damper during shutdown periods unnecessary.
8. All non-insulated ducts must be covered with anti-condensate insulation (such as expanded neoprene, 1/4 in. thickness).

**Conditioned Air Supply to Adjacent Room** — Air supply to an adjacent room requires that the outlet corresponding with the duct is closed, using the air supply outlet obstruction accessory kit.

An air inlet grille must be fitted (if possible near the floor) between the air conditioned room (where the unit is situated) and the adjacent room or, alternatively, the door must be undercut, as shown in Fig. 38. The duct lengths can be calculated in accordance with Fig. 39, also taking into account the pressure drop through air diffusers and fresh air filters.

**IMPORTANT:** DO NOT use active carbon or electrostatic filter kits for ducts towards adjacent rooms.
NOTE: Dimensions in ( ) are in mm.

Air intake grille

Fig. 38 - Installation Options

Supply air duct to adjacent room

Fig. 39 - Pressure Drop for Conditioned Air Supply to an Adjacent Room (one louver closed)
START-UP

Preliminary Checks
1. Make sure all wiring connections are correct and they are tight.
2. Field electrical power source must agree with unit name plate rating.
3. Check that all barriers, covers, and panels are in place. Ensure that the filters and return-air grilles on the indoor unit have been installed and that the discharge louvers are positioned correctly.
4. All service valves must be closed.
5. On units with crankcase heaters, ensure belly-band heaters are tight around the compressor.
6. Check that the condensate drain plug is in place and properly sealed.

Evacuate and Dehydrate the System

CAUTION

UNIT DAMAGE HAZARD
Failure to follow this caution may result in equipment damage or improper operation.
Never use the system compressor as a vacuum pump.

Refrigerant tubes and indoor coil should be evacuated using the recommended deep vacuum method of 500 microns. The alternate triple evacuation method may be used if the procedure outlined below is followed. Always break a vacuum with dry nitrogen.

Using Vacuum Pump
1. Completely tighten flare nuts A, B, C, D, connect manifold gage charge hose to a charge port of the low side service valve. (See Fig. 40.)
2. Connect charge hose to vacuum pump.
3. Fully open the low side of manifold gage. (See Fig. 41)
4. Start vacuum pump
5. Evacuate using either deep vacuum or triple evacuation method.
6. After evacuation is complete, fully close the low side of manifold gage and stop operation of vacuum pump.
7. The factory charge contained in the outdoor unit is good for up to 25 ft. (8 m) of line length. For refrigerant lines longer than 25 ft (8 m), add 0.3 oz. per foot of extra piping up to the maximum allowable length.
8. Disconnect charge hose from charge connection of the low side service valve.
9. Fully open service valves B and A.
10. Securely tighten caps of service valves.

Deep Vacuum Method
The deep vacuum method requires a vacuum pump capable of pulling a vacuum of 500 microns and a vacuum gage capable of accurately measuring this vacuum depth. The deep vacuum method is the most positive way of assuring a system is free of air and liquid water. (See Fig. 42)

Triple Evacuation Method
The triple evacuation method should only be used when vacuum pump is only capable of pumping down to 28 in. of mercury vacuum and system does not contain any liquid water. Refer to Fig. 43 and proceed as follows:
1. Pump system down to 28 in. of mercury and allow pump to continue operating for an additional 15 minutes.
2. Close service valves and shut off vacuum pump.
3. Connect a nitrogen cylinder and regulator to system and open until system pressure is 2 psig.
4. Close service valve and allow system to stand for 1 hr. During this time, dry nitrogen will be able to diffuse throughout the system absorbing moisture.
5. Repeat this procedure as indicated in Fig. 43. System will then be free of any contaminants and water vapor.

CHECK FOR TIGHT, DRY SYSTEM
(EVACUATE)
BREAK VACUUM WITH DRY NITROGEN
(WAIT)
EVACUATE
BREAK VACUUM WITH DRY NITROGEN
(WAIT)
EVACUATE
CHECK FOR TIGHT, DRY SYSTEM
(IF IT HOLDS DEEP VACUUM)
(RELEASE CHARGE INTO SYSTEM)

EVACUATE
BREAK VACUUM WITH DRY NITROGEN
WAIT
EVACUATE
BREAK VACUUM WITH DRY NITROGEN
WAIT
EVACUATE
CHECK FOR TIGHT, DRY SYSTEM
(IF IT HOLDS DEEP VACUUM)
RELEASE CHARGE INTO SYSTEM

Fig. 43 - Triple Evacuation Method

To Start the Unit:
1. If the outdoor unit is equipped with a crankcase heater, turn on the indoor and outdoor disconnect switches to supply power the system 12 hours before starting the system.
2. Release charge into the system by opening (back-seating) liquid and suction line service valves.
3. Set the wireless remote control or wired remote control below ambient temperature. Operate the unit for 15 minutes.
4. Refer to Table 6 to determine if additional charge is required. Also, if you have a long line application, refer to the Duct Free Long Line Application Guide to determine the additional charge that is required beyond 25 ft (7.6 m).
5. Calculate the total additional charge required and weigh in.
6. Charge should be added as liquid (not gas) slowly and carefully to low side to avoid liquid slugging.
7. Start unit with operation test. In test mode the unit will run in cooling and heating (on heat pumps) regardless if there is demand or not.

Set Unit in Test Mode Using Wireless Remote
Turn power on to the unit. Insert batteries in remote control. Press the \( \uparrow \) and the \( \downarrow \) buttons on the remote control for 5 seconds. The remote control will be cleared and the time segment will display the Src1-service test mode. Press the \( \uparrow \) button to transmit the service test signal to the unit. After the test has completed press the \( \downarrow \) button to leave the test menu.

NOTE: When 30 seconds have elapsed and no buttons have been pressed, the remote control will automatically exit the test menu and resume its normal operation.

Set Unit in Test Mode Using Wired Control

There is a hidden service test mode that is initiated through a combination of button presses when the remote is off. The following combination must be pressed within a 6 second period: "DOWN-FAN-UP-FAN-MODE"

Once in service test mode, the service test mode message will be sent and "Sr" will be displayed in the temperature icons until the "DOWN" button is pressed.

During Service Test mode, all the icons are off. The only button that is active is the "DOWN" button.

To cancel Service Test mode, press the "DOWN" button to send a normal message with "OFF" mode.

Service Test mode automatically times out after 30 minutes and the remote will operate normally.

Test Mode Sequence of Operation
Once unit is in TEST MODE, all remote control messages are ignored except for a message to turn the unit OFF. Buzzer will beep twice.

When in TEST MODE, the unit will operate as follows:
- The unit Status (Green) and Timer (Yellow) LEDs will blink every 2 seconds (see Fig. 45).
- Indoor fan will operate according to user - selected speed. If Auto fan is selected, the fan will run in High speed
- Cooling only system
  - Unit will operate in cool mode with demand
  - Louver will operate according to user - selected position or in cool position if louvers are set to Auto
- Heat pump system
  - Unit will run in cooling mode with demand for 3 minutes
  - Unit will run in heat pump mode with demand for 2 minutes or until indoor coil temperature is greater than 104°F (40°C). If coil temperature reaches 104°F (40°C), the unit will run in cool mode until test mode is exited.
  - Louver will operate according to user - selected position or in cool/heat position if louvers are set to Auto.
- Following will cancel Test Mode:
  - Unit is turned off by controller
  - Power is cycled during Test Mode
  - 30 minutes elapsed
  - Fail Mode

8. Visually check that the condensate is being discharged from the unit. If the unit is running in heating mode, the condensate needs to be checked and the following needs to be performed:
   a. Remove grille and frame from the unit.
   b. On the opposite side of the drain connection, insert a water bottle up into the fan coil unit and fill drain pan. See Fig. 44. Water must flow regularly with condensate pump energized. If not, check the pipe slope or see if there are any pipe restrictions.

NOTE: The unit is equipped with a safety float switch to de-energize the compressor if the drain pan water level gets too high.
**CAUTION**

**PERSONAL INJURY AND/OR UNIT DAMAGE HAZARD**

Failure to follow this caution may result in personal injury and/or equipment damage or improper operation.

Never operate unit without a filter or with grille removed.

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**SERVICE AND MAINTENANCE**

**WARNING**

**ELECTRICAL SHOCK HAZARD**

Failure to follow this warning could result in personal injury or death.

Before installing, modifying, or servicing system, main electrical disconnect switch must be in the OFF position. There may be more than 1 disconnect switch. Lock out and tag switch with a suitable warning label.

---

Remove unit grille, filter, and condensate pan for cleaning, lubricating, or replacing parts.

**Minimum Maintenance**

1. Check, clean, or replace air filter each month or as required.
2. Check cooling coil, drain pan, condensate trap, and condensate drain pan each cooling season for cleanliness. Clean as necessary.
3. Check fan motor and wheel for cleanliness each heating and cooling season.
4. Check electrical connections for tightness and controls for proper operation each heating and cooling season. Service as necessary.

**Service**

**TO CLEAN OR REPLACE AIR FILTERS**

1. Place a plastic sheet on the floor to catch any water that may spill from drain pan.
2. Slide filter out.
3. Vacuum clean or wash filter with soapy water. Rinse and let air dry. If filter needs replacing, filters are available from a local dealer.

---

**CAUTION**

**UNIT DAMAGE HAZARD**

Failure to follow this caution may result in equipment damage or improper operation.

Operating the system with dirty air filters may damage the indoor unit and can cause reduced cooling performance, intermittent system operation, frost build-up on the indoor coil, and blown fuses. Inspect and clean or replace the air filters monthly.

**TO CLEAN OR REPLACE DRAIN PAN**

1. Place a plastic sheet on the floor to catch any water that may spill from drain pan.
2. Remove the air intake and distribution assembly. Remove the condensate water in the drain pan by pulling out the rubber drain plug and letting water drain into a 3-gallon bucket.
3. Remove screws holding the drain pan. Carefully hold the drain pan to remove it from the assembly.
4. Re-install the drain pan using the appropriate number of screws. Center and align the metal fan inlet orifice with the fan. Ensure the fan spins freely.

---

**TROUBLESHOOTING**

**FAULT CODE** — Once a failure occurs with the indoor unit in operation, the green LED on the indoor unit flashes at intervals of 0.5 seconds. The fault code is deduced from the number of times the green LED flashes, blocking unit operation.

<table>
<thead>
<tr>
<th>CODE</th>
<th>DESCRIPTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>2</td>
<td>Condensate discharge pump</td>
</tr>
<tr>
<td>3</td>
<td>Room air sensor fault</td>
</tr>
<tr>
<td>4</td>
<td>Indoor unit coil sensor fault</td>
</tr>
<tr>
<td>6*</td>
<td>Filter dirty</td>
</tr>
<tr>
<td>7</td>
<td>Outdoor unit failure</td>
</tr>
<tr>
<td>10</td>
<td>EEPROM corrupt</td>
</tr>
<tr>
<td>11</td>
<td>Card serial number damaged</td>
</tr>
<tr>
<td>12</td>
<td>Address or zone incomplete</td>
</tr>
<tr>
<td>13</td>
<td>Gas flow distributor corrupt</td>
</tr>
<tr>
<td>14</td>
<td>Outdoor air thermistor fault</td>
</tr>
</tbody>
</table>

*When code is enabled

**USING THE EMERGENCY BUTTON** — The Emergency button is for use by a qualified service technician only. The Emergency button is for use when the room controller is inoperative. Use a screwdriver to press the emergency button through the metal protection grille. See Fig. 45.

**Emergency Operation** — When the unit is in the OFF mode and the Emergency button is pressed for 5 seconds, the unit will operate as follows:

- Automatic mode
- Temperature preset to 72°F (22.2°C)
- Automatic fan speed
- Louvers set automatically according to the operating mode
- Timer function is cancelled
• Buzzer beeps
When the unit is ON and the Emergency button is pressed for 5 seconds, the unit will operate as follows:
• The unit is turned off
• Buzzer beeps
When a signal is received by the remote control, the unit operates accordingly.

Table 15 – Troubleshooting

<table>
<thead>
<tr>
<th>PROBLEM</th>
<th>POSSIBLE CAUSE</th>
<th>SOLUTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Compressor and Fan of the Outdoor Unit Will Not Start</td>
<td>Unit not energized</td>
<td>Check the main power connection.</td>
</tr>
<tr>
<td></td>
<td>Main switch is set to OFF</td>
<td>Check and put it to ON position.</td>
</tr>
<tr>
<td></td>
<td>Compressor cycling protection is on</td>
<td>Wait for 3 minutes.</td>
</tr>
<tr>
<td></td>
<td>Main power voltage is too low</td>
<td>Check and set to the correct voltage.</td>
</tr>
<tr>
<td></td>
<td>Electrical connections are too loose or</td>
<td>Check and tighten or correct connections.</td>
</tr>
<tr>
<td>Compressor Will Not Start, But Outdoor Fan is Operating</td>
<td>wrong</td>
<td>Electrical connections of compressor are loose or wrong</td>
</tr>
<tr>
<td>Compressor Stops Due to Over-temperature</td>
<td>Compressor burnt out; seized or protection device on</td>
<td>Check for the cause and replace compressor if necessary.</td>
</tr>
<tr>
<td></td>
<td>Wrong refrigerant charge in unit (excessive or low) or air or other non-condensable gasses in the circuit</td>
<td>Drain refrigerant, evacuate and recharge.</td>
</tr>
<tr>
<td></td>
<td>Main voltage is too high or too low</td>
<td>Check voltage setting and adjust if necessary.</td>
</tr>
<tr>
<td></td>
<td>Condenser coil obstructed</td>
<td>Remove obstruction.</td>
</tr>
<tr>
<td></td>
<td>Outdoor fan off</td>
<td>Check cause and resume operation or repair.</td>
</tr>
<tr>
<td></td>
<td>Wrong indoor unit thermistors</td>
<td>Replace thermistors.</td>
</tr>
<tr>
<td></td>
<td>Refrigerant circuit clogged</td>
<td>Check and remove obstructions.</td>
</tr>
<tr>
<td></td>
<td>Reversing valve faulty on heat pump models</td>
<td>Replace reversing valve.</td>
</tr>
<tr>
<td></td>
<td>Expansion device clogged or covered with ice</td>
<td>Drain refrigerant, evacuate and recharge.</td>
</tr>
<tr>
<td></td>
<td></td>
<td><strong>CAUTION:</strong> Do not vent refrigerant to the atmosphere; use refrigerant recovery equipment.</td>
</tr>
<tr>
<td>Compressor Runs Continuously</td>
<td>Unit selected is too small for application requirements</td>
<td>Contact a qualified service technician for a system evaluation.</td>
</tr>
<tr>
<td></td>
<td>Indoor temperature setting too low or too high</td>
<td>Check temperature setting.</td>
</tr>
<tr>
<td></td>
<td>Outdoor unit fan faulty</td>
<td>Replace outdoor fan.</td>
</tr>
<tr>
<td></td>
<td>Air or other non-condensable gasses in the circuit</td>
<td>Drain refrigerant, evacuate and recharge.</td>
</tr>
<tr>
<td></td>
<td></td>
<td><strong>CAUTION:</strong> Do not vent refrigerant to the atmosphere; use refrigerant recovery equipment.</td>
</tr>
<tr>
<td></td>
<td>Obstructions at air intake or dirty indoor unit filters</td>
<td>Remove obstruction and/or clean filter.</td>
</tr>
<tr>
<td>Frequent Ice–Build–Up on Outdoor Coil</td>
<td>Outdoor fan is stopped</td>
<td>Check cause and repair.</td>
</tr>
<tr>
<td>Discharge Pressure Too High</td>
<td>Outdoor coil dirty or obstructed</td>
<td>Clean or remove obstructions.</td>
</tr>
<tr>
<td></td>
<td>Condenser fan faulty</td>
<td>Replace condenser fan.</td>
</tr>
<tr>
<td></td>
<td>Indoor temperature setting too low or too high</td>
<td>Check temperature setting.</td>
</tr>
<tr>
<td></td>
<td>Air or other non-condensable gasses in the circuit</td>
<td>Drain refrigerant, evacuate and recharge.</td>
</tr>
<tr>
<td></td>
<td></td>
<td><strong>CAUTION:</strong> Do not vent refrigerant to the atmosphere; use refrigerant recovery equipment.</td>
</tr>
<tr>
<td>Discharge Pressure Too Low</td>
<td>Indoor temperature setting too high or too low</td>
<td>Check temperature setting.</td>
</tr>
<tr>
<td></td>
<td>Outdoor coil dirty or obstructed</td>
<td>Clean or remove obstructions.</td>
</tr>
<tr>
<td></td>
<td>Indoor unit air filter dirty</td>
<td>Clean filter.</td>
</tr>
<tr>
<td>Suction Pressure Too High</td>
<td>Indoor temperature setting too high or too low</td>
<td>Check temperature setting.</td>
</tr>
<tr>
<td></td>
<td>Reversing valve faulty or internal leak</td>
<td>Replace reversing valve.</td>
</tr>
<tr>
<td>Suction Pressure Too Low</td>
<td>Indoor temperature setting too high or too low</td>
<td>Check temperature setting.</td>
</tr>
<tr>
<td></td>
<td>Evaporator coil covered with ice</td>
<td>Air circulation on the evaporator not sufficient; check and repair.</td>
</tr>
<tr>
<td></td>
<td>Expansion device or suction line clogged</td>
<td>Check and repair.</td>
</tr>
<tr>
<td></td>
<td>Outdoor fan does not stop during defrost periods</td>
<td>Check electrical parts.</td>
</tr>
<tr>
<td>Outdoor Fan Cycling Due to Over-Temperature Protection</td>
<td>Electrical connection loose</td>
<td>Check connections.</td>
</tr>
<tr>
<td></td>
<td>Fan motor burn out</td>
<td>Replace.</td>
</tr>
<tr>
<td></td>
<td>Fan bearing seized</td>
<td>Check and repair.</td>
</tr>
<tr>
<td></td>
<td>Expansion device clogged or covered with ice</td>
<td>Drain refrigerant, evacuate and replace.</td>
</tr>
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<td></td>
<td></td>
<td><strong>CAUTION:</strong> Do not vent refrigerant to the atmosphere; use refrigerant recovery equipment.</td>
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